

Privacy Policy

At **DK Distribution LTD**, we are committed to protecting and respecting your privacy. This Privacy Policy explains how we collect, use, and safeguard the personal information you provide when using our website and services.

Information We Collect

We may collect personal information, including your:

- Name
- Email address

This information may be collected when you:

- Submit an enquiry form
- Contact us directly
- Request trade information
- Apply for a customer or trade account

We may also collect limited non-personal information such as IP addresses, browser type, and website usage data to help improve our website performance and user experience.

How We Use Your Information

DK Distribution LTD uses your information to:

- Respond to enquiries and provide customer support
- Process trade account applications and orders
- Communicate product, service, and account updates
- Improve our website, services, and customer experience
- Maintain internal business records

We do not sell, rent, or share your personal information with third parties for their own marketing purposes.

Cookies & Website Analytics

Our website may use cookies and similar tracking technologies to enhance functionality and analyse website traffic. These cookies help us understand how visitors interact with our website and improve overall performance.

You can choose to disable cookies through your browser settings if preferred.

Data Protection & Security

We take the protection of your personal information seriously and implement appropriate security measures to help safeguard your data from unauthorised access, misuse, or disclosure.

Any sensitive information transmitted through our website is protected using secure technologies and industry-standard security practices.

Third-Party Services

In some cases, we may work with trusted third-party service providers to support website hosting, communications, logistics, or operational services. These providers only have access to the information necessary to perform their services and are expected to handle your data securely and confidentially.

Your Rights

You have the right to:

- Request access to the personal data we hold about you
- Request corrections to inaccurate information
- Request deletion of your personal data where applicable
- Opt out of marketing communications at any time

To exercise any of these rights, please contact us using the details below.

Changes to This Policy

DK Distribution LTD reserves the right to update or amend this Privacy Policy at any time. Any changes will be posted on this page, and we encourage users to review this policy periodically.

Contact Us

If you have any questions regarding this Privacy Policy or how your information is handled, please contact:

DK Distribution LTD

Email: sales@dkdistributions.co.uk

Website: www.dkdsitribution.co.uk